

Manage orders and transactions

Public help

Admin/internal review should include orders, organizer payment attempts, LinkUp fee payments, and fee credits. For two-step checkout, pay special attention to

- LinkUp fee paid but organizer payment unpaid.
- Available fee-credit states.
- Failed or invalid provider returns.
- Completed organizer payment attempts.
- Ticket child/order records created after successful payment.

Verification evidence

Admin And Internal Finance Surface, Fee Paid, Organizer Payment Incomplete, And Failed Return Handling, PayPal Sandbox Organizer Capture Retest.

Last verified

Verified against the staging website on 2026-06-13. Mobile apps were not tested in this pass.

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